Reddal Hill Primary School

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Developing Together for Tomorrow's World

Dear Parent / Carer,

I hope that you are all keeping safe and well in these challenging times.

As you are aware, schools are now approaching Christmas holidays. We wanted to let you know the support available to families over the Christmas period who would be entitled to Free School Meals. In line with Government guidance, Sandwell Council has worked to be able to help and support you to provide meals for your child.

Sandwell Council has made arrangements for you to receive food vouchers via a partnership with Wonde.com. These vouchers will be sent via TEXT or EMAIL to your mobile phone. If you do not have internet access on your mobile and are therefore unable to view the voucher, you can forward the message to someone who has and they can help you redeem the voucher. If you are unable to do this, please speak to us as soon as possible.

For Primary and Secondary school pupils the vouchers will have a value of £15 per child per week.

You will shortly receive a link to obtain an e-voucher:

- 1. Follow this link, choose which supermarket you would like an e-voucher for, and press submit. The supermarkets available for selection from are ASDA, Morrison's, Tesco and Sainsburys.
- 2. You will then be sent an e-voucher for your chosen supermarket. Please be aware that the timescale for this to be sent will vary by supermarket. The expected turnaround is approximately 24 hours.

If you have any questions about the message that you receive from Wonde, or if you believe you should have received a message from Wonde and haven't, please contact the school office by the end of Friday 18^{th} December.

Further updates around support and concerning food can be found via Sandwell Council, the school websites and social media. During the Christmas period, should you require emergency assistance from Sandwell Council our emergency number is 0121 569 2266 and our website is

https://www.sandwell.gov.uk/info/200354/coronavirus_advice

If you are finding hard to make ends meet, free and confidential advice around benefits or budgeting is available. The council's welfare rights team can advise you and your family.

Contact: welfarerights_team@sandwell.gov.uk 0121 569 3158







If you need advice around employment and training support the council's advisers will be able to help.

Contact: enquiries_recruitment@sandwell.gov.uk. Further information and advice is also available on the Residents. Route 2 Wellbeing and Healthy Sandwell websites.

Kind regards
ABashir Ry

Mrs. A. Bashir-Pugh

Headteacher